# Township of Prince

# Accessibility – Individual Accommodation Plan Policy

Accessibility for Ontarians with Disabilities Act (AODA 2005)

\*\*\* Alternative Formats Available upon Request \*\*\*

Accessibility – Individual Accommodation Plan Policy

Date: Revision Date: May 18, 2021

Prepared By: Title:

Peggy Greco C A O / Clerk-Treasurer Township of Prince

# PURPOSE

The purpose of the policy is to comply with the Employment Standards set out within the *Accessibility for Ontarians with Disabilities Act, 2005* (AODA) Ontario Regulation 191/11, section 28 regarding documented individual accommodation plans.

# DEFINITIONS

### **Disability:**

As defined by AODA:

- a) any degree of physical disability, infirmity, malformation or disfigurement that is caused by bodily injury, birth defect or illness;
- b) a condition of mental impairment or a developmental disability;
- c) a learning disability, or a dysfunction in one or more of the processes involved in understanding or using symbols or spoken language;
- d) a mental disorder.

#### **Individual Accommodation Plan**

A document which outlines the details of individual accommodations for an employee with a disability. (Appendix A)

# **GUIDELINES**

#### Employer

It is the employer's responsibility to make every reasonable effort to accommodate employees on an individual basis due to an employee's disability.

- Develop an individual accommodation plan in accordance with the documented restrictions/limitations of the employee
- May request the employee be evaluated by an outside medical agency or physician or other expert, at the employee's expense, to assist in determining accommodation
- Meet with the employee, the relevant Department Head or other workplace representative, to discuss the plan.
- Provide the accommodation plan in a format that considers the accessibility needs of the employee
- Ensure all employee information collected during the development of the plan will remain confidential unless written consent is obtained from the employee
- Review the plan with the employee and the relevant Department head on an annual basis

## Employee

- Notify the Department Head of the request for an individual accommodation plan
- Participate in the development of the accommodation plan with the Department Hea
- Provide medical documentation outlining the disability and the need for accommodation
- Request, if desired, the attendance of another workplace representative when developing the accommodation plan
- Participate in an annual meeting with the Department Head to review the plan

#### **Department Head**

- Participate in the development of the individual accommodation plan.
- Monitor and evaluate the accommodation plan once implemented
- Participate in the annual review of the plan.

# PROCEDURE

- 1. Recognize the Need for Accommodation
  - Requested by employee through his/her supervisor; or
  - Identified by the employee.
- 2. Gather Relevant Information and Assess Needs
  - The Township of Prince does not require details on the nature of the employee's disability to prove an accommodation; it need to know only about employee's functional abilities.
  - The supervisor may ask for a functional capacity assessment at the Township's expense. (Appendix B)
  - The Employee and his/her supervisor evaluate potential options to find the most appropriate measure.
  - An external expert may be involved, at the Townships expense.
  - The Employee can request the participation of a representative from his/her bargaining agent, or different representative form the workplace.

- 3. Write a Formal, Individual Accommodation Plan
  - Accessible formats and communication support, if requested.
  - Workplace emergency response information, if requested.
  - Any other accommodation that is to be provided.
  - The employee's personal information is protected at all times.
  - If an individual accommodation is denied, the manager provides the

employee with the reason for the denial, in an accessible format.

- 4. Implement, Monitor, and Review the Accommodation Plan
  - Formal reviews are conducted on an annual basis.
  - The accommodation plan is reviewed if the employee's work location or position changes.
  - The accommodation is reviewed If the nature of the employee's disability changes.

If the Accommodation is no longer appropriate, the employee and his/her supervisor work together to gather relevant information and reassess the employee's needs in order for the employer to find the best accommodation measure (2)

## Attachment

Appendix A – Individual Accommodation Plan

Appendix B - Function Capacity Assessment Form

# **Appendix A:**

# **Individual Accommodation Plan**

Under section 28(1) of the Employment Standard – Documented Individual Accommodation Plans – employers (other than small organizations – less than 50 employees) are required to develop and have in place a written process for the development of documented individual accommodations plans for employees with disabilities.

Employee's Name: \_\_\_\_\_

Date: \_\_\_\_\_

Employee's Title/department: \_\_\_\_\_

Department Head: \_\_\_\_\_

| Limitations | Job-related tasks/activities affected by<br>limitations | Is this an essential job<br>requirement? |
|-------------|---|--|
|             |   |  |
|             |   |  |
|             |   |  |

Sources of expert input into the individual accommodation plan (e.g. human resources, family doctor, specialists):

| Accommodation measures are to be implemented from                         | [start date] to | [end date].    |
|---|-----------------|----------------|
| (If no end date is expected, the next review of this accommodation plan w | /ill occur on   | [review date]. |
| (The accommodation measure(s) should be review at least annually.)        |                 |                |

| Which job requirements and related tasks require accommodation? | What are the objectives of the<br>accommodation (i.e. what must<br>the accommodation do to be<br>successful)? | What accommodation<br>strategies/tools have been<br>selected to facilitate this<br>task/activity? |
|---|---|---|
|   |   |   |
|   |   |   |
|   |   |   |

## Roles and Responsibilities

| Outstanding actions to implement<br>accommodation | Assigned to | Due Date |
|---|-------------|----------|
|   |             |          |
|   |             |          |
|   |             |          |
|   |             |          |

Employee's Signature

Department Head's Signature

# **Appendix B:**

### **Functional Capacity Assessment Form**

| RELEASE OF INFORMATION  |  |   |                             |
|---|--|---|-----------------------------|
| l,  | , authorize  |   |                             |
| (Name of Employee)<br>to supply written information<br>limitations or restrictions on m | )<br>to my employer, The Town of Br  | Name of Health Care Provider)<br>uce Mines, regarding my residual f<br>ns of my position; and any devices,<br>ctions. |                             |
| Employee's signature  |  | Date:   |                             |
| FUNCTIONAL CAPACITY ASSE  | SSMENT   |   |                             |
| Employee's name:  |  |   |                             |
| -   | nswer only the elements that are<br>lain any response in more detai  | e pertinent to the employee's abilit<br>I in Section C.   | ry to perform the essential |
| Date of assessment:   |  | _   |                             |
| Please check one of the follow  | ing:   |   |                             |
| Employee is capable of ret  | urning to work with no restrictic<br>urning to work with restrictions.<br>nentally unable to return to wor |   |                             |
| Section A. Physical Functional  | Capacity Assessment  |   |                             |
| 1. Please indicate abilities that   | apply. Include additional details  | s in Section C.   |                             |
| Walking   | Standing   | Sitting   | Lifting—floor to waist      |
| " Full abilities  | " Full abilities   | " Full abilities  | " Full abilities            |
| " Fewer than 100 metres   | " Fewer than 2 hours   | " Fewer than 30 minutes   | " Fewer than 5 kilograms    |
| " 100–200 metres  | " At least 2 hours   | " 30 minutes–1 hour   | ¨ 5–10 kilograms            |
| " Other (please specify)  | " About 6 hours  | " Other (please specify)  | " Other (please specify)    |
|   | " Other (please specify)   |   |                             |

Lifting—waist to Stair climbing Ladder climbing Travel to work .. shoulder Full abilities ... Full abilities Able to use Able to **Full abilities** •• •• •• 1–3 steps Fewer than 5 steps public drive a car: •• •• Fewer than 5 kilograms •• 5–10 steps 4–6 steps " Yes transit:

| Please indicate restrictions that apply. Include additional details in Section C.         Bending/twisting       " Repetitive movement of (please specify)       " Capacity to work at or above shoulder  | 5–10 kilograms<br>Other (please specify)   | " Other (please specify) | " Other (please specify) | " Yes " No<br>" No            |
|---|--|--------------------------|--------------------------|-------------------------------|
| Chemical exposure to       " Environmental exposure to (e.g., heat, cold, noise, or scents)       " Operating motorized equipment (e.g., forklift)  |  | " Repetitive mo          | vement of                |                               |
| Limited use of hand(s)       "       Limited pushing/pulling with       "       Potential side effects from         Left       Right       "       Left arm       medications (please specify). Do         "       Gripping"       "       Right arm       not include the names of         "       Pinching"       "       Other (please specify)       medications. | Chemical exposure to   |                          | re to (e.g., heat, cold, | Operating motorized equipment |
| LeftRight"Left armmedications (please specify). Do"Gripping""Right armnot include the names of"Pinching""Other (please specify)medications.   |  |                          |                          | (e.g., forklift)              |
| "Gripping"       Right arm       not include the names of         "Pinching"       Other (please specify)       medications.  | Limited use of hand(s)   | " Limited pushin         | g/pulling with "         | Potential side effects from   |
|   | " Gripping"<br>" Pinching"   | " Right arm              | ase specify)             | not include the names of      |
|   | <ul> <li>Whole body</li> <li>Hand/arm</li> <li>Other (please specify)</li> </ul> | " Hearing<br>" Speaking  | oth, colour, or field)   |                               |

" Other (please specify)

\_\_\_\_\_

#### Section B. Mental Functional Capacity Assessment

|  | No<br>limitation | Not<br>significantly<br>limited | Moderatel<br>y limited | Markedly<br>limited | Not able<br>to assess |
|--|------------------|---------------------------------|------------------------|---------------------|-----------------------|
| 1. Understanding and memory  | ·                | ·                               | ·                      |                     |                       |
| a.The ability to remember locations and work-like procedures   |                  |                                 |                        |                     |                       |
| b.The ability to understand and remember very short and simple instructions  |                  |                                 |                        |                     |                       |
| c.The ability to understand and remember detailed instructions   |                  |                                 |                        |                     |                       |
|  | No<br>limitation | Not<br>significantly<br>limited | Moderatel<br>y limited | Markedly<br>limited | Not able<br>to assess |
| 2. Sustained concentration and persistence   |                  |                                 |                        |                     |                       |
| a.The ability to carry out very short and simple instructions  | · ·              |                                 |                        |                     |                       |
| b.The ability to carry out detailed instructions   |                  |                                 | ···                    |                     |                       |
| c.The ability to maintain attention and concentration for extended periods   |                  |                                 | •                      |                     |                       |
| d. The ability to perform activities within a schedule, maintain regular attendance, and be punctual within customary tolerances |                  |                                 |                        |                     |                       |
| e.The ability to sustain an ordinary routine without special supervision   |                  | · ·                             |                        |                     |                       |
| f.The ability to work in coordination with, or<br>proximity to, others without being<br>distracted by them                       |                  |                                 |                        |                     |                       |
| g. The ability to make simple work- related decisions  |                  |                                 | · ·                    |                     |                       |

| h.The ability to complete a normal workday<br>without interruptions from psychologically<br>based symptoms and to perform at a<br>consistent pace without an unreasonable<br>number and length of rest periods |                  | -                               |                        |                     |                       |
|--|------------------|---------------------------------|------------------------|---------------------|-----------------------|
| 3. Social interaction  |                  |                                 |                        |                     |                       |
| a.The ability to interact appropriately with the general public  |                  |                                 |                        |                     |                       |
| b. The ability to ask simple questions or request assistance   |                  |                                 |                        |                     |                       |
| c.The ability to accept instructions and respond appropriately to criticism from supervisors   |                  |                                 |                        |                     |                       |
| d.The ability to get along with co- workers<br>without exhibiting behavioural extremes   |                  |                                 |                        |                     |                       |
| e.The ability to maintain appropriate<br>behaviour and to adhere to standards of<br>cleanliness  |                  |                                 |                        |                     |                       |
|  | No<br>limitation | Not<br>significantly<br>limited | Moderatel<br>y limited | Markedly<br>limited | Not able<br>to assess |
| 4. Adaptation  |                  |                                 |                        |                     |                       |
| a.The ability to respond appropriately to changes at work  |                  |                                 |                        |                     |                       |
| b.The ability to be aware of normal hazards<br>and take appropriate precautions  |                  | -                               |                        |                     |                       |
| c.The ability to travel in unfamiliar places or use public transportation  |                  |                                 |                        |                     |                       |
| d.The ability to set realistic goals or make plans independently   |                  |                                 |                        |                     |                       |

#### Section C. Additional Comments on Abilities and/or Restrictions

| From the date of th  | nis assessment, the above will ap | oply for approximately:  |                           |  |
|----------------------|-----------------------------------|--------------------------|---------------------------|--|
| " 1–2 days           | " 8–14 days                       |                          |                           |  |
| " 3–7 days           | " More than 14 days               |                          |                           |  |
| Have you discussed   | d return to work with your patie  | nt?                      |                           |  |
| " Yes                |                                   |                          |                           |  |
| " No                 |                                   |                          |                           |  |
| Recommendations      | for work hours and start date:    |                          |                           |  |
| " Regular full-tim   | e hours "Modified hours           | " Graduated hours        |                           |  |
|                      |                                   |                          |                           |  |
|                      |                                   |                          |                           |  |
|                      |                                   |                          |                           |  |
|                      |                                   |                          |                           |  |
|                      |                                   |                          |                           |  |
|                      |                                   |                          |                           |  |
|                      |                                   |                          |                           |  |
|                      |                                   |                          |                           |  |
| Start date of return | n to work:                        |                          |                           |  |
| Date of next appoi   | ntment to review abilities and/o  | or restrictions:         |                           |  |
| I have provided thi  | s completed Functional Capacity   | y Assessment Form to (cl | neck both if applicable): |  |
|                      | Employer                          | - (-                     | ., -,                     |  |
|                      | r - <i>i</i> -                    |                          |                           |  |
|                      |                                   |                          |                           |  |

Health care provider's signature

Telephone

Date